

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2419

Examiner: Jones, Prenell P

In Re: Oleg Bondarenko et al.
Case: P5141C1
Serial No.: 10/829,014
Filed: 04/20/2004
Subject: Method and Apparatus for Providing Estimated Response-Wait-Time
Displays for Data Network-based Inquiries to a Communication Center

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Response C